



## **Agents Program Terms & Conditions**

### **1. Introduction**

- 1.1. Welcome to the Planet Talk Agent Program. By signing up as an Agent, you agree to the terms and conditions outlined below.

### **2. Agent's Eligibility**

- 2.1. Participants must be at least 18 years old.
- 2.2. Agents must provide accurate personal and payment details.
- 2.3. You must be a registered user of Planet Talk app.
- 2.4. Planet Talk reserves the right to approve or reject any Agent application at its discretion.

### **3. Agent Commission Structure**

- 3.1. Agents earn a pre-determined percentage of every top up amount made using the Agent's unique code
- 3.2. Agent shall continue to earn commission on the top up made by each customer for two (2) years, commencing from the date the customer first topped up, using the Agent code
- 3.3. Referred customers must use the Agent's unique code on the first top up, for transactions to be eligible.

### **4. Customers**

- 4.1. To earn commission on a customer's top up, the customer must either be a newly registered customer on the Planet Talk App or a previously registered customer with no history of top up.
- 4.2. Customers enjoy 10% extra on their first top-up when they use an Agent's referral code. They do not need to apply the code each time they top up, save the first time.
- 4.3. Commission shall not apply on existing Planet Talk App users with a history of top up.

### **5. Payment Terms**

- 5.1. Payments are made monthly.
- 5.2. Commissions are paid as 20% calling credit and 80% cash payout.



- 5.3. Commission matures for cash payout when a threshold of £20 / CA\$30 / €30 is reached.
- 5.4. Agents can opt to redeem earned commission as Planet Talk calling credit at any time. The threshold for cash payout is not required to be reached in this case. All cash payments are processed within 5 business days and credit to Planet Talk account within 2 business days from when an Agent initiates a withdrawal request.

## **6. Agent Responsibilities**

- 6.1. Promote Planet Talk in an ethical and lawful manner.
- 6.2. Refrain from misleading advertising or false claims.
- 6.3. Ensure that Agent codes are not misused or distributed through unauthorised means.
- 6.4. Agents must comply with all applicable laws and regulations.

## **7. Tracking & Reporting**

- 7.1. Agents will receive a monthly report via e-mail, showing the number of times their code has been used, the top value received on their code, and the commission they have earned.

## **8. Termination**

- 8.1. Planet Talk reserves the right to terminate an Agent for violating any of these terms.
- 8.2. Agents may terminate their participation at any time with a written notice.
- 8.3. If terminated by Planet Talk, unpaid commissions will be forfeited if the Agent violated any terms.

## **9. Fraud Prevention & Compliance**

- 9.1. Any attempt to manipulate or game the system will result in immediate termination.
- 9.2. Agents engaging in fraudulent activity will forfeit their earnings and may face legal action.

## **10. Amendments**

- 10.1. Planet Talk reserves the right to modify this programme and these terms at any time.
- 10.2. Agents will be notified of significant changes via email

## **11. Liability Disclaimer**

- 11.1. Planet Talk is not responsible for any indirect damages or losses related to Agent activities.
- 11.2. Participation in the program does not create any partnership, employment, or joint venture relationship.



- 11.3. By participating in this program, you acknowledge that you have read and agree to these terms and conditions.

**Please download, save or print these Terms for your record.**

All communication shall be via email to **[agent@planettalk.com](mailto:agent@planettalk.com)**